



Registration FAQs

[YJFL Rules & By Laws](#)

[Bullants Team and Player Policy](#)

Common Parent Questions

Can my child play up an age group?

- The YJFL allows players to play 2 years above their age group without approval from the league and 3 years with special approval, refer to clause 6.1.6 of the by-laws.
- **However, approval to play up is at the club's discretion.**
- All requests to play up an age group need to be submitted at the start of the season, in writing to the President (cc: registrar).
- Requests must be re-submitted every year for consideration in that year.
- Approval is not guaranteed! The President or registrar will notify the family once a decision has been made. Refer to the Bullants Team and Player policy for more information.

Can my child play down an age group?

- Dispensation to play down an age group can only be given by the league on the grounds of disability or physical size
- Refer to [The YJFL Age Dispensation Policy](#)
- The application form to apply for dispensation can be accessed [here](#) - it will need to be completed by the parents and registrar and supported with medical documentation.
- The league have shown leniency with this policy in past years but since 2025 this is now being strictly enforced, due to insurance implications. **Exceptions will not be made outside of the policy.**

My child doesn't turn 7 until after April 30th - can they play in Under 8s?

- No - there are no exceptions to the minimum age which is set by the AFL, refer to by-laws for more information.

My son turns 18 before June 30th - can they play in Youth Boys?

- Boys who turn 18 between Jan 1st and Jun 30th must apply for permission to play under the Youth Boys Retention Policy, refer to by-laws for more information.

My child is interested in playing footy, what age group are they and do you have room in the team?

- Refer to Table on website for age ranges: [Bulleen Templestowe Junior Football Club](#)
- For questions about size of the team, forward to Team Manager (if known) or coach, to respond.

When are the training times?

- In season training times and locations are not usually confirmed until February
- Some teams do preseason training but not all.
- For questions about training, forward to Team Manager (if known) or coach ,to respond

What are the fees?

- Refer to the website: [Bulleen Templestowe Junior Football Club](#)

I have registered my child, why can't I see all the games/seasons that they have played in the past?

- It is most likely that the child was registered using a different email address which created a new profile in PlayHQ. To request for profiles to be merged, the parent will need to contact the AFL at clubhelp@afl.com.au - clubs are not able to assist with merging profiles.

My child's DOB is not correct in PlayHQ.

- The parent will need to contact the AFL at clubhelp@afl.com.au - clubs do not have access in PlayHQ to edit profiles.

Is there a discount for multiple children?

- Yes, the club offers \$30 discount on 3rd and subsequent children, the registrar can provide a discount voucher after the first 2 registrations are complete

I am unable to afford the full fee, do you have a concession rate?

- The club is able to make special arrangements for financial hardship for the club fee at the discretion of the President. Recommend that the family emails the President to discuss further. Options are:
 - We can provide a voucher to cover part or all of the club fee if required.
 - We can arrange for payment installments to be made directly to the club - a voucher will need to be provided to allow registration through PlayHQ
 - For a reduction in league fees, a request will need to be made directly to the league, by the President

I've registered my child but they no longer want to play, can I get a refund?

- Before the season commences, we can provide a full refund of club fees minus the processing fee without any issue. This can be actioned by the Treasurer. For a refund of league fees, the family will need to apply to the league directly, using the refund request form available [here](#).
- If a new player kit has been provided then it needs to be returned
- After the season has commenced, a refund will depend on how many games the player has played and if the new player kit has been used. The refund amount needs to be agreed with the President.
- The league will not refund the league fees if a player has played more than 2 games.

My child wants to transfer to/from another club, what do I do?

- All transfers are handled by PlayHQ - nationwide
- Go to the registration site for the club you wish to register with and the system will request the transfer from the old club
- Clubs may configure their system to automatically approve inbound/outbound transfers or they may set the system to require manual approval.
- Once the approval is complete, the family will receive an email, asking them to complete their registration with the new club and pay fees.
- Clubs are not able to re-generate this email. Advise the family to check spam if they can't find it, the email will come from PlayHQ.

I am trying to transfer my child to the Bullants but the email to register hasn't come through, why?

- The outgoing club may not have approved the transfer, the registrar can check this in PlayHQ.
- If the family is concerned, we recommend that they contact their old club and ask for the transfer to be approved.
- All clubs have different processes around transfer approvals. We don't follow up transfer requests with other clubs, families will need to do this themselves.

I've already registered my child for the upcoming season at another YJFL club but now I want to transfer them to the Bullants, what do I do?

- The league fees are not transferable from club to club however if the family contacts us before they register with the Bullants, then we can request a discount voucher from the league so that they don't have to pay the league fees twice.
- If the family has already registered with us and paid the league fee again, they will need to request a refund from the league, using the refund request form available [here](#).
- The family will need to negotiate a refund of the old club's fees directly with them.
- If a player is leaving the Bullants, then we will provide a full refund of the Bullants club fees minus PlayHQ processing fee, this can be processed by the Treasurer.
- If a player is transferring from a different league, they will need to contact that league to discuss fee refund.

My child played for the Bullants a few years ago and stopped, now they are coming back, can I get a new “New Player Kit”?

- No, the club only provides 1 new player kit, per child

Common Team Manager/Coach questions

Do players need to be registered for pre-season practice games?

- No, as long as the practice match is a Club sanctioned Practice Match, players are covered under league insurance.

Why can't I see my coach in PlayHQ?

- Coaches MUST register through AFL website [COACH - Play AFL](#) - they can't register using the PlayHQ registration form.
- Coaches MUST complete this registration every year by completing the training modules and setting up their profile.
- The training modules are complete when they receive the certificate - no certificate means that they haven't completed all of the modules.
- In the Play AFL profile coaches must set their role as “Coach” and select the Bullants JFC as their club.
- The sync between Play AFL and PlayHQ only occurs once every 24hours so if you can't see them in PlayHQ, check the following day.
- Once synced to PlayHQ then the registrar can add the coach to the team.

We need a fill-in player, do they need to register?

- Once the season has commenced, all players MUST be registered to play - there are no exceptions.
- Fill-in players are allowed but they MUST register in PlayHQ and pay the league fee.
- The registrar can setup a discount voucher to by-pass the club fee if the player will not be playing more than 2 games.
- So long as the player does not play more than 2 games in a season then the league will refund the league fees. The family will need to request a refund from the league using the refund request form available [here](#).

A new player has registered but I can't see them in my team?

- New players need to show proof of age before their registration is approved and they can be added to a team.
- Birth certificate, passport or any other official document with DOB and name needs to be shown to the Team Manager who needs to confirm that the birth year is eligible for their age group.
- Once this is sighted, the Team Manager can advise the Registrar who will approve the registration and add the player to a team

Can the club update the goal tally in PlayHQ?

- No, clubs do not have access to edit the score or goal tally in PlayHQ after the round closes and the league will not update it for us
- Goal tallies can only be added by the Team Manager before 6pm on game day if the team are recording them - after this time they can not be edited.

Can I write a player's name on the Team Sheet?

- No, players must be registered in PlayHQ to play and therefore must be added to Team Sheet in PlayHQ
- Unregistered players are not covered by insurance and the club could be liable should something unexpected occur

A player has received special consideration from the league to play down an age group, or play as an older U18 - why can't I see them in PlayHQ?

- The registrar needs to request the league to make these players available in PlayHQ for the requested age group (the league doesn't automatically do this after approving the request)

I'm coaching/asst coaching 2 teams, can I be added to both in PlayHQ?

- No, coaches can only be allocated to 1 team in PlayHQ to, however you can manually write the coaches name on the second team sheet

We have 2 Team Managers but the same name comes up on the Team Sheet every week, how do I change it so I can select the correct name?

- The Team Manager name that automatically adds to the team sheet depends on the order that the TMs are added to the team in PlayHQ.
- The name can't be selected from the Team Sheet. The registrar can change the order in PlayHQ however if Team Managers are alternating each week then it is best to cross the name out and write it on the Team Sheet.